

GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
PUBLIC HEALTH DIVISION
DIVISION OF ENVIRONMENTAL HEALTH
INSTITUTIONAL HYGIENE BRANCH

GEH-03
IN: 1:30PM
OUT: 5:00PM

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**HOTEL SANITATION
INSPECTION REPORT**

Permit No.: 180000164

Expiration Date: 6/30/2018

Name of Establishment <u>VERONA RESORT AND SPA</u>	Address <u>TUMON</u>	Owner or Operator <u>POLARIS GUAM, LLC</u>
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Sir: It shall be unlawful for any person to open for any business or operate any hotel without a valid health permit as provided in Subchapter B. Only those persons who comply with the applicable provisions of this Subchapter shall be entitled to receive and retain such permit.

SECTIONS	Yes	No	Demerit	SECTIONS	Yes	No	Demerit
9600.1 Current Health Permit posted.	✓		6	9600.8 Adequate toilet facilities provided with washstand or wash-bowl with hot/cold running water plus sufficient supply of clean individual towels, for use and visible and accessible to persons.		✓	4
9600.2 Sufficient supply of bedding is provided for every bed.	✓		2	9600.9 Rooms are properly ventilated by means of a window, transom, or other device. Floor space per person is at least sixty (60) square feet.		✓	2
9600.3 Clean sheets and pillow slips supplied for each bed at least twice (2) per week or as often as the bed is assigned to a different person.	✓		6	9600.10 Windows are provided with screens to exclude insects and the building is constructed and repaired properly as to exclude rodents.		✓	2
9600.4 Single bed sheets are at least fifty (50) inches wide and ninety-eight (98) inches long.	✓		2	9600.11 Walls, floors, ceilings, doors, and other portions of every room kept free from dirt or filth.		✓	4
9600.5 Bedding used are kept clean, free from dirt or filth.		✓	4	9600.12 If owner does not reside in the hotel another responsible person designated in charge? Name and address of owner or name and address of agent in charge posted in conspicuous place in the premises?	✓		2
9600.6 Bedding worn out and/or unfit for use by human beings are not used.	✓		6	9600.13 Registration record kept showing time of arrival and departure and room number assigned to guest. Guests sign name and address on registration record.	✓		4
9600.7 Every part of every bed including the mattress, sheets, blankets, and bedding are kept clean, dry, and sanitary condition free from filth, urine or other foul matter, infestation of flies, bed-bugs, or other insects.		✓	6	9600.14 Signs directing way to exits and stairways placed and maintained in conspicuous places in the halls of the building.	✓		4

Demerit Score: 22

Remarks: A 2ND FOLLOW-UP INSPECTION WAS CONDUCTED TODAY FOR THE 6th, 7th & 8th FLOOR AS PER PERSON-IN-CHARGE'S (PIC) REINSPECTION REQUEST. THE FOLLOWING WERE OBSERVED:

STAINS FOUND ON BEDROOM FURNITURE, MATTRESSES AND PILLOWS, IN SEVERAL ROOMS. FURNITURE FOUND UNARRANGED AND WITH USED LINENS IN SEVERAL ROOMS.

STORE ROOM WITH MATTRESSES AND OTHER BEDROOM FURNITURE FOUND WITH INADEQUATE LIGHTING. EXIT STAIRWAYS FOUND WITH INADEQUATE LIGHTING, DARK STAINS ON WALLS, PEELING OF PAINT AND OUTER OPENINGS.

MUSTY ODOOR OR SMELL OF MOLD OBSERVED IN THE HALLWAYS AND SEVERAL ROOMS. ROOMS FOUND WITH OPENED OR MISSING AIR VENTS.

R. ORIONDO JR. / V. RAYMUNDO JR.
ENVIRONMENTAL HEALTH SPECIALIST

12/29/2017
DATE

Received by: [Signature]

12/29/2017
DATE

GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
PUBLIC HEALTH DIVISION
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**HOTEL SANITATION
INSPECTION REPORT**

Permit No.: 180000164

Expiration Date: 01/30/2018

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Name of Establishment <u>VERONA RESORT AND SPA</u>	Address <u>TUMON</u>	Owner or Operator <u>POLARIS GUAM, LLC</u>
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Sir: It shall be unlawful for any person to open for any business or operate any hotel without a valid health permit as provided in Subchapter B. Only those persons who comply with the applicable provisions of this Subchapter shall be entitled to receive and retain such permit.

SECTIONS	Yes	No	Demerit	SECTIONS	Yes	No	Demerit
9600.1 Current Health Permit posted.	✓		6	9600.8 Adequate toilet facilities provided with washstand or wash-bowl with hot/cold running water plus sufficient supply of clean individual towels, for use and visible and accessible to persons.		✓	4
9600.2 Sufficient supply of bedding is provided for every bed.	✓		2	9600.9 Rooms are properly ventilated by means of a window, transom, or other device. Floor space per person is at least sixty (60) square feet.		✓	2
9600.3 Clean sheets and pillow slips supplied for each bed at least twice (2) per week or as often as the bed is assigned to a different person.	✓		6	9600.10 Windows are provided with screens to exclude insects and the building is constructed and repaired properly as to exclude rodents.		✓	2
9600.4 Single bed sheets are at least fifty (50) inches wide and ninety-eight (98) inches long.	✓		2	9600.11 Walls, floors, ceilings, doors, and other portions of every room kept free from dirt or filth.		✓	4
9600.5 Bedding used are kept clean, free from dirt or filth.		✓	4	9600.12 If owner does not reside in the hotel another responsible person designated in charge? Name and address of owner or name and address of agent in charge posted in conspicuous place in the premises?		✓	2
9600.6 Bedding worn out and/or unfit for use by human beings are not used.	✓		6	9600.13 Registration record kept showing time of arrival and departure and room number assigned to guest. Guests sign name and address on registration record.		✓	4
9600.7 Every part of every bed including the mattress, sheets, blankets, and bedding are kept clean, dry, and sanitary condition free from filth, urine or other foul matter, infestation of flies, bed-bugs, or other insects.		✓	6	9600.14 Signs directing way to exits and stairways placed and maintained in conspicuous places in the halls of the building.		✓	4

Demerit Score: 22

Remarks: AN ASSESSMENT WAS CONDUCTED WITH RIC FOR THE MEZZANINE AND THE LOWER LOBBY LEVEL. THE FOLLOWING WERE OBSERVED:

DEAD COCKROACHES FOUND IN THE HALLWAYS AND ROOMS ON THE MEZZANINE AND THE LOWER LOBBY LEVEL. BULK REFUSE CONTAINER FOUND FULL WITH GARBAGE AND UNCOVERED GARBAGE BAGS STORED DIRECTLY ON THE GROUND; RODENT FECES; SIGNS OF MOISTURE AND INSULATION IN DISREPAIR; DARK STAINS ON CEILINGS, WALLS AND FLOORS; UNCLEAN AND DISORDERED STORAGE ROOMS; TOILET FACILITIES, HAND WASH SINKS AND MOP SINK FOUND UNCLEAN AND IN DISREPAIR; UNCOVERED FLOOR DRAINS; OUTER OPENINGS FOUND IN THE LOWER LOBBY.

RIC PROVIDED DOCUMENTATION FOR PEST CONTROL SERVICES FOR DATES

R. ORIONDO / V. RAYMUNDO
ENVIRONMENTAL HEALTH SPECIALIST

12/29/2017
DATE

Received by: [Signature]

12-29-17
DATE

GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
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INSTITUTIONAL HYGIENE BRANCH

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HOTEL SANITATION
INSPECTION REPORT

Permit No.: 190000164
Expiration Date: ~~01/30/2018~~ ^{JRK} 03/01/2018

Name of Establishment: VERONA RESORT AND SPA
Address: TUMON
Owner or Operator: POLARIS GUAM, LLC

Sir: It shall be unlawful for any person to open for any business or operate any hotel without a valid health permit as provided in Subchapter B. Only those persons who comply with the applicable provisions of this Subchapter shall be entitled to receive and retain such permit.

SECTIONS		Yes	No	Demerit	SECTIONS		Yes	No	Demerit
9600.1	Current Health Permit posted.			6	9600.8	Adequate toilet facilities provided with washstand or wash-bowl with hot/cold running water plus sufficient supply of clean individual towels, for use and visible and accessible to persons.			4
9600.2	Sufficient supply of bedding is provided for every bed.			2	9600.9	Rooms are properly ventilated by means of a window, transom, or other device. Floor space per person is at least sixty (60) square feet.			2
9600.3	Clean sheets and pillow slips supplied for each bed at least twice (2) per week or as often as the bed is assigned to a different person.			6	9600.10	Windows are provided with screens to exclude insects and the building is constructed and repaired properly as to exclude rodents.			2
9600.4	Single bed sheets are at least fifty (50) inches wide and ninety-eight (98) inches long.			2	9600.11	Walls, floors, ceilings, doors, and other portions of every room kept free from dirt or filth.			4
9600.5	Bedding used are kept clean, free from dirt or filth.			4	9600.12	If owner does not reside in the hotel another responsible person designated in charge? Name and address of owner or name and address of agent in charge posted in conspicuous place in the premises?			2
9600.6	Bedding worn out and/or unfit for use by human beings are not used.			6	9600.13	Registration record kept showing time of arrival and departure and room number assigned to guest. Guests sign name and address on registration record.			4
9600.7	Every part of every bed including the mattress, sheets, blankets, and bedding are kept clean, dry, and sanitary condition free from filth, urine or other foul matter, infestation of flies, bed-bugs, or other insects.			6	9600.14	Signs directing way to exits and stairways placed and maintained in conspicuous places in the halls of the building.			4

Demerit Score: 22

Remarks: 12/28/2017 AND 12/29/2017. LINENS PREVIOUSLY FOUND IN THE HOUSEKEEPING ROOM WERE REWASHED AT AN APPROVED LAUNDRY FACILITY, RECEIPTS PROVIDED BY PIC. DEH RECOMMENDED TO CONTINUE PEST CONTROL SERVICES; CLEANING OF HALLWAYS, GUESTROOMS AND STORAGE ROOMS; MAINTAIN AIR CONDITION UNITS AND VENTILATION; & REPAIR STRUCTURAL DAMAGE TO EXCLUDE RODENTS/PESTS.

REINSPECTION REQUEST FORM PROVIDED.

DISCUSSED THIS REPORT WITH DAVID SU.

~~NOTHING FOLLOWS~~ NOTHING FOLLOWS

R. ORIONDO JR. / V. RAMUNDO

12/29/17 DATE

Received by: [Signature]

2-29-17 DATE